

10 Tips for Attracting & Retaining Diverse Employees

- 1. Share job postings broadly. Ask the NSBA for suggestions.
- 2. Use inclusive language in the job description, ex. "they" instead of "he" or "she". The NSBA has a list of free online tools to help.
- 3. When promoting the job, use a diversity statement, ex. "We respect diversity; candidates from all backgrounds are welcome to apply, including those with international experience."
- 4. Be open and honest about your workplace culture and expectations.
- 5. Give employees time off for their most important cultural holidays, which may not be Christian-based holidays.
- 6. Meet one-on-one with employees on a monthly or quarterly basis.
- 7. Set boundaries on appropriate and inappropriate language in your workplace.
- 8. Provide coaching and mentoring to diverse employees; this may include helping them navigate local culture.
- 9. Offer learning opportunities about diversity and inclusion, including intercultural communication; include employees at all levels. The NSBA can help.
- 10. Be kind as well as direct when speaking with diverse employees. Most people appreciate clear communication, especially if you show you care about them succeeding with your company.